

# TOWN OF IPSWICH UTILITIES DEPARTMENT



272 HIGH STREET, PO Box 151 • IPSWICH, MA 01938 • (978) 356-6635 • FAX: (978) 356-6634

## ***A message to our drinking water customers:***

*Due to capital improvement projects and the recent perchlorate issue, the Ipswich Water Treatment Plant has been off-line for extended periods of time to allow for construction activities to take place. This requires that we rely solely on our groundwater wells for the town's supply. Our groundwater sources contain higher levels of minerals (i.e., iron, manganese and calcium), which are not able to be removed by our groundwater treatment. This water still meets and exceeds all state and federal water quality standards, however, you may notice a cloudy residue on dishes, fixtures and appliances. Products available at your local home center or grocery store, such as CLR, can safely remove this residue. Please follow instructions on the product label. Also, the use of liquid chlorine bleach for laundering should be avoided during this time. We apologize for any inconvenience and appreciate your patience as we make improvements to our water system. Please call the Water Treatment Plant at 978-356-6639 with any questions.*

**October 2011**